



## Specialty Pharmacy INFORMATION

If your HCP orders XIAFLEX<sup>®</sup> through a Specialty Pharmacy, the Specialty Pharmacy may contact you at home to obtain additional information or to discuss your copay. If they must leave a message, current patient privacy laws (HIPAA) prevent them from leaving information about why they are calling.

It is important that you return their call as soon as possible to help ensure your prescription is filled properly. Please note, the Specialty Pharmacy may not identify themselves when they leave a message, so please return any calls at your earliest convenience.

## NEXT STEPS TO RECEIVE XIAFLEX<sup>®</sup>

**After confirming your shipment with US Bioservices, you should contact your doctor's office to schedule the injection procedure if it has not already been scheduled.**

- US Bioservices

1-855-534-8323 (phone) | 1-888-418-7246 (fax)

For more information  
about XIAFLEX<sup>®</sup>, visit  
[XIAFLEX.com](http://XIAFLEX.com).

**XIAFLEX<sup>®</sup>**  
collagenase clostridium histolyticum

# Frequently Asked Questions About Specialty Pharmacies

## Why can't I use my local pharmacy?

XIAFLEX® (collagenase clostridium histolyticum) is injected by your physician and, therefore, requires special handling, which Specialty Pharmacies like US Bioservices can provide. Your XIAFLEX® medication will be shipped directly to your physician's office.

## What is different about a Specialty Pharmacy?

Specialty Pharmacies, like US Bioservices, primarily focus on specialty drugs like XIAFLEX® that are often shipped directly to the physician's office. The Specialty Pharmacy is responsible for collecting any prescription copays required by your insurance.

## Does a Specialty Pharmacy cost extra money?

No. Many insurance companies use Specialty Pharmacies, such as US Bioservices, as a cost-containment measure that helps to bring down healthcare costs.

## Do I need to contact the Specialty Pharmacy?

Once your physician submits the prescription to US Bioservices, the pharmacy will contact you to take care of any copay requirements. It is important to note that due to privacy rules, US Bioservices will leave a message that is intentionally vague. It is very important that you call US Bioservices back and tell them you want the medication shipped to your physician's office. Without your approval, US Bioservices cannot ship the medication.



### Rx Only

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